

R Rentals – Privacy Policy

Effective Date: 01/01/2025

Last Updated: 08/19/2025

R Rentals, LLC (“Company,” “we,” or “us”) values your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you use our website, online portal, and storage rental services (“Services”).

1. Information We Collect

We may collect the following information when you interact with our Services:

a. Personal Information

- Name
- Email address
- Phone number
- Billing address
- Payment details (processed securely via QuickBooks Payments)

b. Usage Information

- Device information
 - IP address
 - Access times and pages viewed
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2. How We Use Your Information

We use your information to:

- Process storage unit reservations and payments.
 - Send booking confirmations and service updates.
 - Manage your account and provide customer support.
 - Improve our website and Services.
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3. How We Share Your Information

We do not sell your personal data.

We may share limited information with:

- Payment processors (e.g., QuickBooks Payments) to handle secure transactions.
 - Service providers assisting in operations, website hosting, and communications.
 - Legal authorities if required by law or court order.
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4. Data Security

We implement industry-standard security measures to protect your information, including:

- Encrypted payment processing via QuickBooks Payments.
- Secure database storage and encrypted communication.
- Regular security audits and monitoring.

However, no system is 100% secure, and we cannot guarantee absolute security.

5. Data Retention

We retain your information only as long as necessary to:

- Fulfill your storage rental agreement.
 - Comply with legal and financial recordkeeping requirements.
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6. Your Privacy Rights

You may:

- Request access to the personal data we store about you.
 - Update or correct your information.
 - Request deletion of your account, subject to record retention laws.
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7. Cookies and Tracking

Our website may use cookies to:

- Improve site performance.
- Save your preferences.
- Track analytics and usage patterns.

You can disable cookies in your browser, but some features may not function properly.

8. Third-Party Links

Our website may include links to third-party services. We are not responsible for the privacy practices of those websites.

9. Children's Privacy

Our Services are not intended for children under 18. We do not knowingly collect information from minors.

10. Changes to This Policy

We may update this Privacy Policy periodically. Updates will be posted on our website, and we may notify you via email if significant changes occur.

11. Contact Us

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