R Rentals – End-User License Agreement (EULA)

Effective Date: 01/01/2025 Last Updated: 08/19/2025

This End-User License Agreement ("Agreement") is a legally binding contract between you ("User," "you," or "your") and R Rentals, LLC ("Company," "we," "our," or "us") regarding your use of our website, online portal, and services (collectively, the "Services").

By accessing or using our Services, you agree to be bound by this Agreement. If you do not agree, you must not use the Services.

1. License Grant

We grant you a limited, non-exclusive, non-transferable, revocable license to:

- Access and use our website and online portal for lawful purposes.
- Reserve, manage, and pay for storage unit rentals.
- Communicate with R Rentals via provided communication tools.

2. Restrictions

You agree not to:

- Use the Services for any unlawful or fraudulent activity.
- Share your login credentials with unauthorized parties.
- Interfere with or attempt to gain unauthorized access to our systems.
- Copy, modify, or reverse-engineer any part of our Services.

3. Account Responsibilities

- You must provide accurate and up-to-date information when creating an account or reserving a unit.
- You are responsible for maintaining the confidentiality of your login credentials.
- You are liable for all activities that occur under your account.

4. Payments and Billing

- All payments for storage unit rentals are governed by the pricing and terms displayed during checkout.
- Automatic recurring payments, if enabled, will be processed via QuickBooks Payments.
- Late or failed payments may result in restricted access to your storage unit.

5. Termination

We reserve the right to suspend or terminate your access to the Services without notice if:

- You breach this Agreement.
- You fail to make timely payments.
- You engage in fraudulent or abusive behavior.

6. Limitation of Liability

To the fullest extent permitted by law, R Rentals shall not be liable for:

- Loss, theft, or damage to items stored within your unit.
- Service interruptions, data loss, or unauthorized account access.
- Any indirect, incidental, or consequential damages arising from use of our Services.

7. Indemnification

You agree to indemnify and hold harmless R Rentals, its owners, and employees from any claims, damages, or liabilities arising from your:

- Use of the Services.
- Violation of this Agreement.
- Storage of prohibited or illegal items.

8. Governing Law

This Agreement shall be governed by the laws of the State of Ohio. Any disputes shall be resolved in the courts located in [Your County], Ohio.

9. Changes to This Agreement

We may update this Agreement from time to time. If we make significant changes, we will notify you via email or through our website.

10. Contact Us

R Rentals, LLC 880 Greenlea Blvd Gallatin, TN 37066 615-210-4691